

Dear parents/carers

The government have a pilot scheme to increase the mobile allowances for children and young people. This scheme is open for children and young people in Years 3 and above who don't have access to a fixed broadband connection, cannot afford the additional data needed to access educational resources and are facing disruption to education due to the school closures.

The following mobile networks are currently part of this scheme: Three, Smarty, Virgin Mobile, EE, Tesco Mobile, Sky Mobile, O2, Vodafone. **BT mobile and Lycamobile customers can also now apply for extra data - please see the offer below.**

In order for the school to apply to increase your data allowance, you need to complete the form with the following information: the account holder's name, the mobile number (a number beginning with '07'), the mobile network, whether it is a monthly or Pay As you Go contract. You also need to show you have read the Privacy Statement
Please complete the form here: <https://forms.gle/NfR4P8SsaQFLMTEp9>

Some providers are only offering limited numbers of their offers, but we are putting your requests through as soon as we receive them.

What data someone will get depends on their mobile network. Unfortunately, some networks can't offer data to Pay-as-you-go (PAYG) customers. This data can be used when tethering a mobile phone to another device for internet access.

Please see the different offers below:

EE:

The recipient will get 20GB of additional data per month until 31 July 2021.

The offer is available to both Pay Monthly and Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.

Sky Mobile:

The recipient will get 100GB of additional data.

The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.

Sky Mobile customers will be able to see the data uplift in their piggybank.

Sky Mobile will aim to process the request within 14 days.

Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.

Smarty

The recipient will get unlimited data until 31 July 2021.

The offer is available to both Pay Monthly and Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Smarty will aim to process the request within 14 days.

Tesco Mobile

The recipient will get 20GB of additional data per month until 31 July 2021.

The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Tesco Mobile will aim to process the request within 14 days.

Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.

Three

The recipient will get unlimited data until 31 July 2021.

The offer is available to both Pay Monthly and Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Three will aim to process the request within 14 days.

Virgin Mobile

The recipient will get 20GB of additional data per month until 31 July 2021.

The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Virgin Mobile will aim to process the request within 14 days.

Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests.

Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go.

Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going

to <http://www.virginmedia.com/wifiapp>.

O2

Be aware that until the end of January, it may take O2 some time to process requests.

The recipient will get 40GB of additional data per month until 31 July 2021.

The offer is available to both Pay Monthly and Pay As You Go customers.

A text message will be sent to the nominated device once the additional data has been added to the account.

Vodafone

Be aware that until the end of January, it may take Vodafone some time to process requests.

The recipient will get unlimited data until 31 July 2021.

The offer is available to both Pay monthly and Pay as you go customers. Pay as you go customers must have a Big Value Bundle worth £10 or above to be eligible.

A text message will be sent to the nominated device once the additional data has been added to the account.

BT Mobile

Be aware that until the end of February, it may take BT Mobile some time to process requests.

The recipient will get unlimited data per month until 31 July 2021.

The offer is available to both Pay Monthly and active Pay As You Go customers.

The recipient must have been a BT Mobile customer for at least 3 months.

A text message will be sent to the nominated device once the additional data has been added to the account.

Lycamobile

The recipient will get 20GB of additional data per month until 31 July 2021.

The offer is available for active Pay as you go customers with a Lycamobile SIM card. They must have had credit, and made and received calls, in each of the last 3 months.

The recipient must have an active £10, £15 or £20 bundle, which includes data.

The monthly data increase can only be given if the recipient continues to have an active £10, £15 or £20 bundle each month. If the qualifying bundle expires, Lycamobile will not provide additional mobile data.

A text message will be sent to the nominated device once the additional data has been added to the account.